



05/16/2011

ELIZABETH JOHNSON  
DISTRICT MANAGER  
MISSISSIPPI PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the 3rd congressional district.

Post Office Name:	RUTH
Zip+4 Code:	39662-9998
EAS Level:	13
Finance Number:	277059
County:	Lincoln
Proposed Admin Office:	JAYESS
ADMIN Miles Away:	7.8
Near Office Name:	JAYESS
Near Miles Away:	7.8
Number of Customers:	
Post Office Box:	42
General Delivery:	0
Rural Route (RR):	571
Highway Contract Route (HCR):	0
Intermediate RR:	0
Intermediate HCR:	0
City Delivery:	0
Total Customers:	613
ZIP Code Change:	Yes <input type="checkbox"/> NO <input checked="" type="checkbox"/> ZIP Code
Maintain Town Name:	Yes <input checked="" type="checkbox"/> NO <input type="checkbox"/>

The above office became vacant when the postmaster retired on 05/01/2011.

The Ruth PO has seen a continued decline in window traffic over the last few years. The customer base is using postal service in other area where they travel while they are transacting business.

PAMELA LOWERY  
Manager, Post Office Operations

Approval to Study for Discontinuance:

ELIZABETH JOHNSON  
DISTRICT MANAGER  
MISSISSIPPI PFC

05/16/2011

DATE

cc: Area Manager, Public Affairs and Communication



Docket: 1438090

NOTICE OF POST OFFICE EMERGENCY SUSPENSION

**A. Office**

Name: RUTH State: MS Zip Code: 39662  
Area: SOUTHWEST District: MISSISSIPPI PFC  
Congressional District: 3rd County: Lincoln  
EAS Grade: 13 Finance Number: 277059  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no Emergency Suspension for this office

Prepared by: Linda Cassidy  
Title: MISSISSIPPI PFC Post Office Review Coordinator  
Tele No: (601) 351-7311

Date: 05/25/2011  
Fax No: (601) 351-7576



NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

**A. Office**

Name: RUTH State: MS Zip Code: 39662  
Area: SOUTHWEST District: MISSISSIPPI PFC  
Congressional District: 3rd County: Lincoln  
EAS Grade: 13 Finance Number: 277059  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

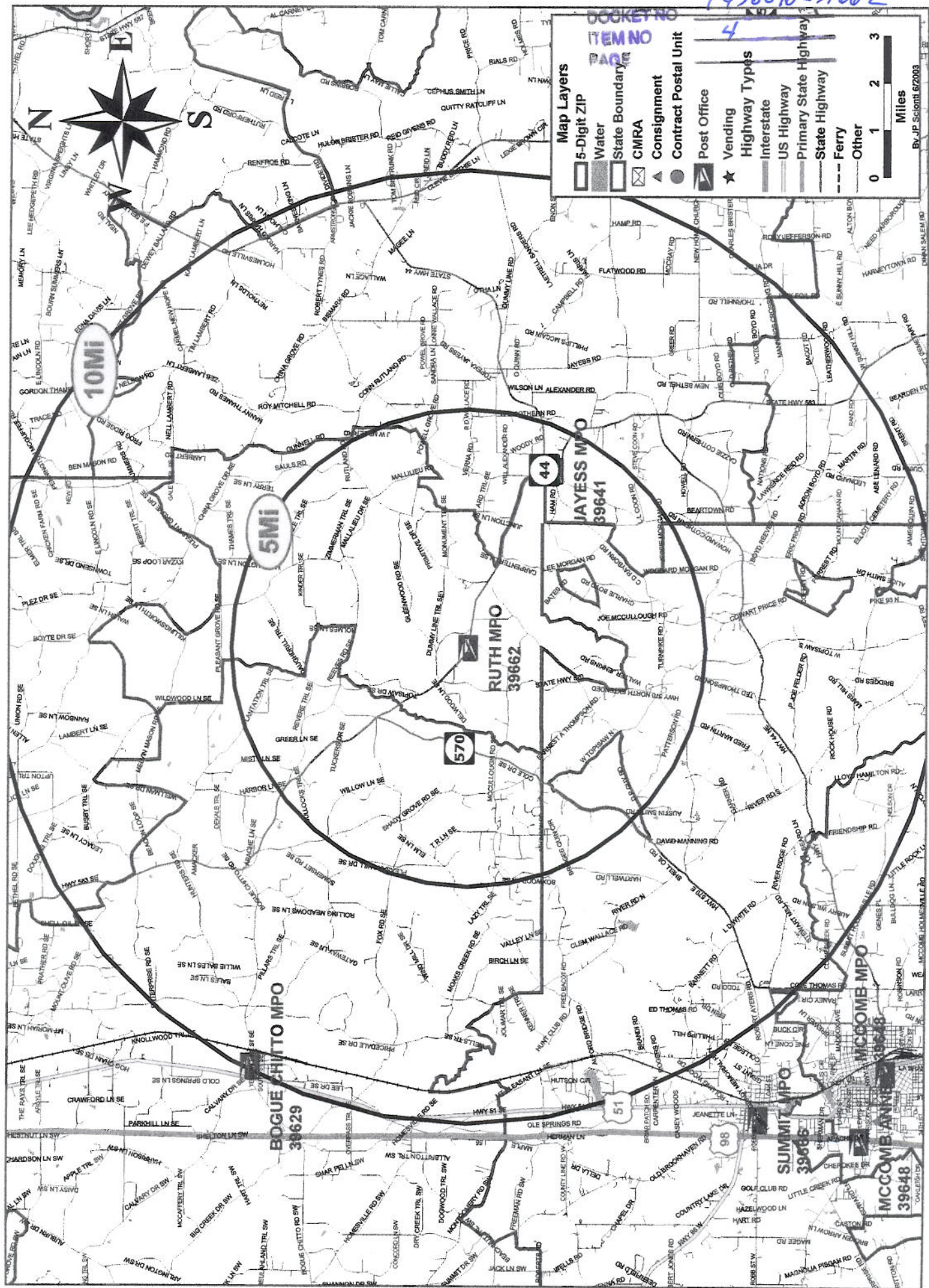
There was no Emergency Suspension for this office

Prepared by: Linda Cassidy  
Title: MISSISSIPPI PFC Post Office Review Coordinator  
Tele No: (601) 351-7311

Date: 05/25/2011  
Fax No: (601) 351-7576



# RUTH, M'S 39662







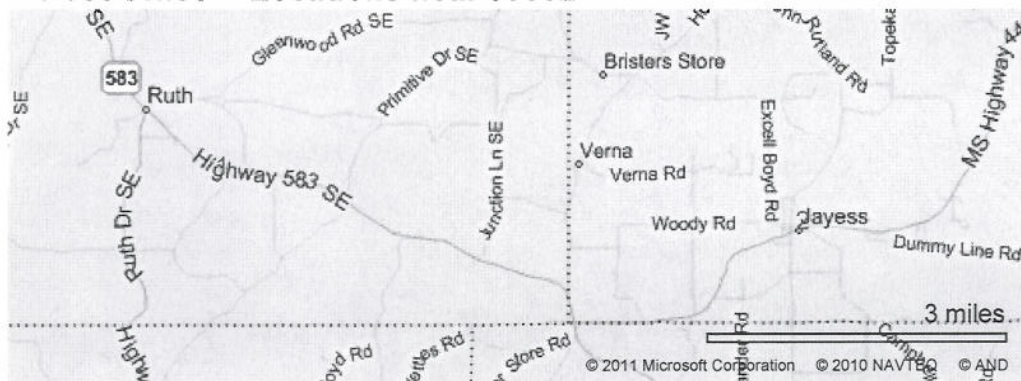
A service of



# Post Office™ Locations

[PRINT](#) | [BACK](#)

## Post Office™ Locations near 39662



**1 Post Office™**  
**Location - RUTH**  
 3663 HIGHWAY 583  
 SE  
 RUTH, MS 39662-9998  
 (800) ASK-USPS  
 (800) 275-8777  
 (601) 734-6348

1.5 mi

**Business Hours**  
 Mon-Fri  
 6:45am-12:00pm  
 1:00pm-3:45pm  
 Sat-Sun  
 closed

**Services**  
[PO Boxes Online](#)

Service hours may vary. Please  
 check link for business hours.

**2 Post Office™**  
**Location - JAYESS**  
 624 HIGHWAY 44  
 JAYESS, MS 39641-9998  
 (800) ASK-USPS  
 (800) 275-8777  
 (601) 833-8130

5.2 mi

**Business Hours**  
 Mon-Fri  
 8:30am-11:30am  
 12:30pm-4:00pm  
 Sat  
 8:00am-10:00am  
 Sun  
 closed

**Services**  
[PO Boxes Online](#)

Service hours may vary. Please  
 check link for business hours.

## Post Office™ Locations near 39662

### By City

[RUTH](#)
[JAYESS](#)
[BOGUE CHITTO](#)
[SUMMIT](#)
[MCCOMB](#)

### By ZIP Code

[39641](#)
[39629](#)
[39666](#)
[39648](#)
[39654](#)
[39601](#)
[39635](#)
[39668](#)
[39665](#)
[39656](#)
[39652](#)
[39667](#)
[39664](#)
[39643](#)
[39191](#)
[39663](#)
[39632](#)
[39657](#)
[39647](#)
[39483](#)

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Eviction Notice

**A. Office**

Name: RUTH State: MS Zip Code: 39662  
Area: SOUTHWEST District: MISSISSIPPI PFC  
Congressional District: 3rd County: Lincoln  
EAS Grade: 13 Finance Number: 277059  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

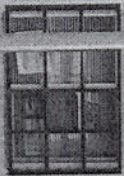
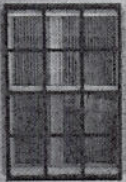
There was no eviction notice for this office

Prepared by: Linda Cassidy  
Title: MISSISSIPPI PFC Post Office Review Coordinator  
Tele No: (601) 351-7311

Date: 05/25/2011  
Fax No: (601) 351-7576



U. S. POSTAL SERVICE  
RUTH, MS 39662



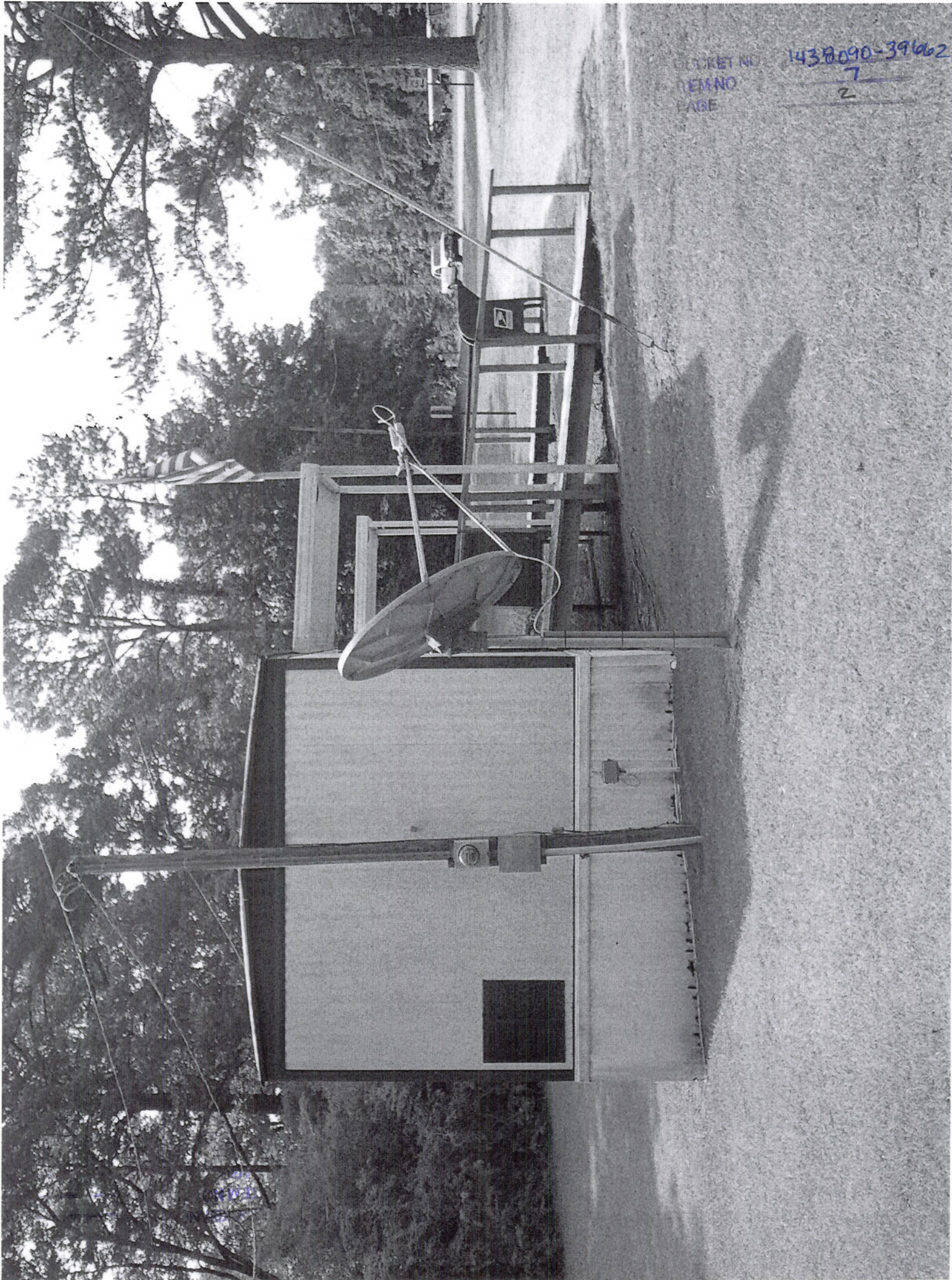
DOCKET NO  
ITEM NO  
PAGE

1438090 39662

7

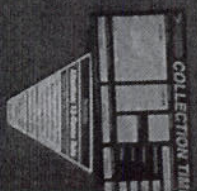
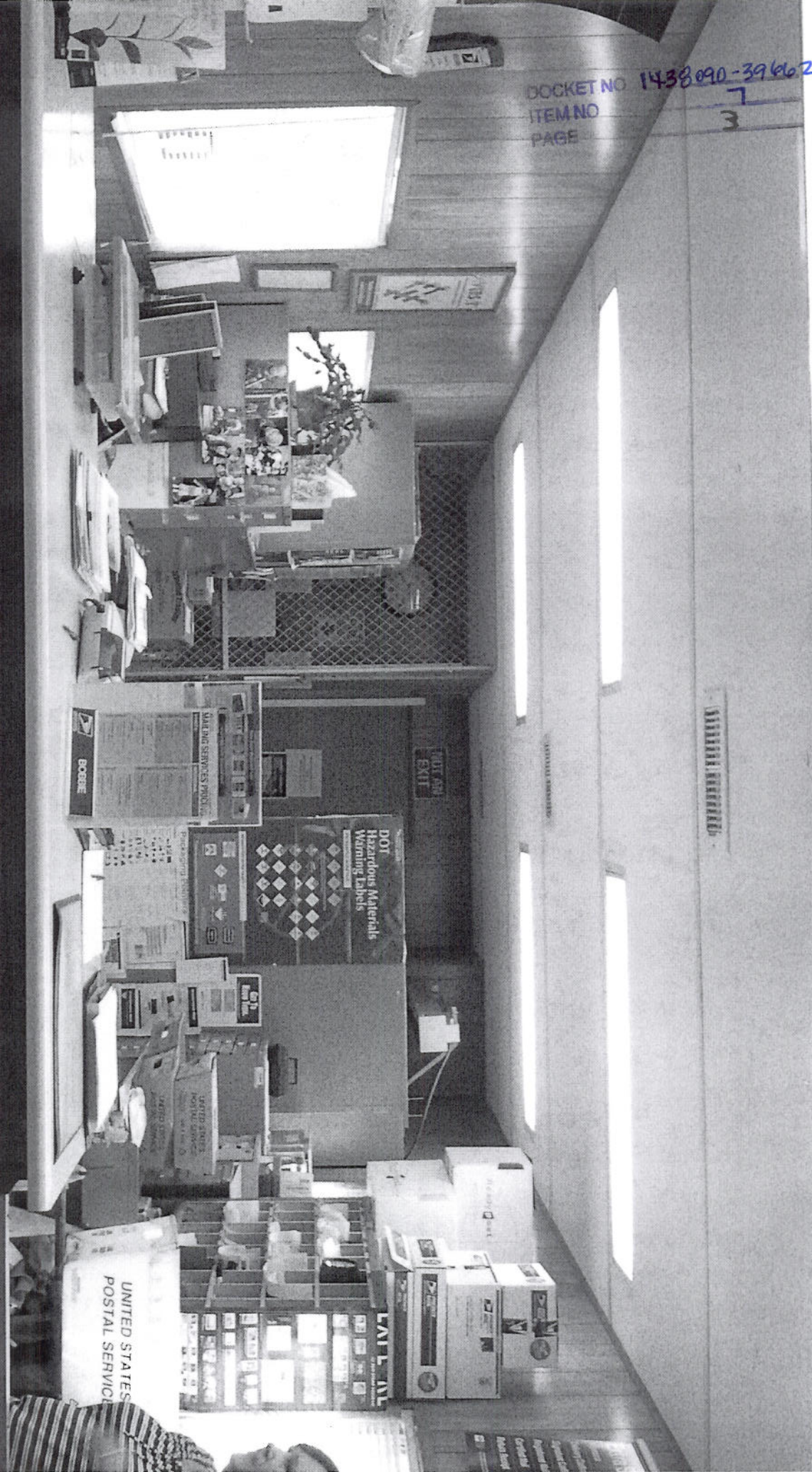
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DOCKET NO 1438090-39662  
ITEM NO 7  
PAGE 3









DOCKET NO 1438090-39662

ITEM NO

7

PAGE

5





# PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code RUTH, MS 39662		Postmaster's Signature	Date
District Office, State & Zip Code MISSISSIPPI PFC, MS 39213		District Manager's Signature	Date
(Check Box)		See Instructions on Reverse	
<input checked="" type="checkbox"/> Vacancy <input type="checkbox"/> Management Review <input type="checkbox"/> RFR			
1.	Current Office Level		13
2.	Finance Number	(1-6)	277059
3.	General Delivery Families Served	(7-9)	0
4.	Post Office Boxes/Call Boxes Rented	(10-15)	42
5.	Possible City Deliveries	(16-20)	0
6.	Administrative Rural Boxes Served	(21-25)	571
7.	Intermediate Rural Boxes Served	(26-30)	0
8.	Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35)	0
9.	Administrative Highway Contract/Star Route Boxes Served	(36-39)	0
10.	Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0
11.	Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0
12.	Number of Carrier Stations/Branches	(48-49)	0
13.	Number of Finance Stations/Branches	(50-51)	0
14.	Number of Contract Stations/Branches & Community Post Offices	(52-53)	0
15a.	Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)	(54)	N
15b.	Duration of Experience A Seasonal Workload? (minimum of 8 weeks)	(55-56)	
16.	Does Office Perform Outgoing Distribution for Other Offices?	(57)	N
17.	Does Office Perform Incoming Distribution for Other Offices?	(58)	N
18.	Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	N
19.	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	N
20.	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)	N
21.	Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N
22.	Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)	N
23.	Is Postmaster Lessor for Government Owned Building?	(64)	N
24.	Does Office Have MPLSM/SPLSM?	(65)	N
25.	Does Office Distribute Food Stamps?	(65)	N

# PS Form 150, Postmaster Workload Information

Docket 1438090  
Page Nbr 8a

	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	42	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	571	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/Star Route Boxes	0	0

## Instructions

- Enter current evaluated office level.
- Enter the 6 digit post office finance number.
- Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1821, Carrier Route Report, for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that have carrier delivery service.
- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices.
  - A contract station is a detached finance unit manned by non-postal employees.
  - A rural station is a post office box delivery unit serviced by a rural carrier.
  - A community post office is a contract unit which provides service in a small community.
- To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

## Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a culling, facing and cancelling operation?
- Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- Does office separate incoming mail to carrier routes for other associate offices?
- Does office separate all incoming letter size mail to city, rural and/or star routes?
- Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- Do you have a vehicle maintenance facility under your jurisdiction?
- Do you have an air transfer office under your jurisdiction?
- Do you occupy a government-owned building and lease a portion of the building to someone else?
- Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- Does your office distribute food stamps?



1438090-39662

WORKLOAD SERVICE CREDITS (PS 150)

DISTRICT: 390 MISSISSIPPI CS DIST

POST OFFICE, STATE, AND ZIP: RUTH PO, MS, MS 39662

FINANCE NUMBER 27-7059

Date of Vacancy: (Or Today's Date if not vacant):



Type of Review: Full A mark  
Vacancy  
3 yr Manager Review  
Postmaster Initiated

NUMBER FACTOR TOTAL

1 CURRENT POSTMASTER LEVEL	EAS-13	
2 FINANCE NUMBER	27-7059	
3 NO. GENERAL DELIVERY FAMILIES SERVED	X	1.00
4 NO. POST OFFICE BOXES/CALL BOXES SERVED	37	X 1.00 37
5 NO. POSSIBLE CITY DELIVERIES	0	X 1.33 0
6 NO. ADMINISTRATIVE RURAL ROUTES BOXES SERVED	573	X 1.00 573
7 NO. INTERMEDIATE RURAL BOXES SERVED	0	X 0.70 0
8 NO. ADMIN RESP INTERM RURAL BOXES OTHER OFC	0	X 0.30 0
9 NO. ADMINISTRATIVE HCR BOXES SERVED	0	X 1.00 0
10 NO. INTERMEDIATE HCR BOXES SERVED	0	X 0.70 0
11 NO. ADMIN RESP FOR INTERM HCR BOXES FOR OTHER OFFIC	0	X 0.30 0
12 NO. CARRIER STATION BRANCHES	0	X 3 0
13 NO. FINANCE STATION BRANCHES (without carrier delivery service)	0	X 2 0
14 NO. CONTRACT STATIONS BRANCHES & COMMUNITY POST OFFICES	0	X 1 0
15 MAIL PROCESSING CENTER? (If Yes, fill in 2 tabs - Primary and/or Secondary)	N	
16 SEPARATE ALL INCOMING LETTER SIZE MAIL? (DPS, 876, etc., ANSWER "N")	N	
17 SEPARATE ALL INCOMING FLAT SIZE MAIL? (Carrier Routed from FSM - answer "N")	Y	
18 RESPONSIBLE FOR VMF? (Y or N)	N	
19 ADMINISTRATIVE RESPONSIBILITY FOR AMF/ATC? (Y or N)	N	
20 LESSOR FOR GOVERNMENT OWNED BUILDING? (Y or N)	N	
21 AUTOMATION/OFFICE HAS MPLS/MPLSM? (Y or N)	N	
22 DISTRIBUTE FOOD STAMPS? (Y or N)	N	
23 SEASONAL WORKLOAD INCREASE? (Y or N) (If Yes, complete 'Seasonal' tab)		
24 SEASONAL WORKLOAD DURATION (Number of weeks)		

TOTAL EXCEPTION CREDITS (12+13+14+18+19+20+21+22):

PS 150 Worksheet COMPLETED BY:

APPROVED BY:

Job Title:

Phone No.:

Phone No.:

PRINT DATE: 5/21/2011

Notes:

Offices that are either below or above the Zone of Tolerance range are immediately graded accordingly.

Other Tabs must be completed for the following:

- Seasonal Workload ~ For Seasonal credit, complete 'Seasonal' tab.
- Outgoing/Incoming Primary Distribution ~ Requirements for credit are covered in the tab.
- Incoming Secondary Distribution ~ Requirements for credit are covered in the tab.
- Split City Delivery ~ See Split City Delivery tab for requirements, and complete it.
- Yellow shaded cells require manual input

For ZOT Review ~ Insert additional WSC Worksheet TABS for each year to demonstrate office has remained in ZOT for two consecutive years. This will require 3 150's. Start of first year, end of first and end of second years.

SPLIT DELIVERY

SPLIT DELIVERY ADJUSTMENT: 0

GROSS REVENUE UNITS: 73

DEDUCTIONS FOR PLANT LOAD VOL: 73

TOTAL REVENUE UNITS: 73

No. Factor Total

25 x 1.00 25

48 x 0.50 24

0 x 0.25 0

0 x 0.10 0

0 x 0.01 0

TOTAL: 49

TOTAL WSC'S AND REVENUE CREDITS: 613.2

NEW POST OFFICE LEVEL: 13

No Change in Level

Occu Code: 23016113

UPGRADE THE OFFICE IF THE FOLLOWING CONDITIONS ARE MET:

GRADE & THE WSCS ARE & TOTAL EXCEPTION

GREATER than CREDITS are

Quality? NO

A 37 1 or more

C 77 1 or more

E 118 1 or more

11 319 3 or more

13 784 3 or more

15 1992 5 or more

18 5300 5 or more

20 12,600 8 or more

21 25,300 8 or more

22 66,900 13 or more

24 164,000 13 or more

ZONE OF TOLERANCE

FOR DOWNGRADE

WSC RANGE

up to 40

41 - 82

83 - 125

126 - 141

142 - 157

158 - 173

174 - 189

190 - 205

206 - 221

222 - 237

238 - 253

254 - 269

270 - 285

286 - 301

302 - 317

318 - 333

334 - 349

350 - 365

366 - 381

Rev Unit Info  
FY 09 79  
FY 08 84

FLSA data  
FY 2010

51
53
55
11
13
15
18
20
21
22
24
26

PS150\_Area G\_Apr 2011 v01

## Worksheet for calculating Workload Service Credit (WSC) for Post Offices

### Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: RUTH  
Office Zip+4: 39662 -9998 District: MISSISSIPPI PFC

#### Activity WSCs

General Delivery Families Served (Item 3, PS Form 150) .....	<u>0</u>	X 1.0	=	<u>0</u>
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150). ....	<u>42</u>	X 1.0	=	<u>42</u>
Possible City Deliveries (Item 5, PS Form 150) .....	<u>0</u>	X 1.33	=	<u>0</u>
Administrative Rural Boxes Served (Item 6, PS Form 150) .....	<u>571</u>	X 1.0	=	<u>571</u>
Intermediate Rural Boxes Served (Item 7, PS Form 150) .....	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150) .....	<u>0</u>	X 0.3	=	<u>0</u>
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150) .....	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150) .....	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150) .....	<u>0</u>	X 0.3	=	<u>0</u>
Total Activity WSCs .....				<u>613</u>

#### Revenue WSCs

First	25 revenue units:	1.00	X	<u>0</u> units	=	<u>0.00</u>
Next	275 revenue units:	0.50	X	<u>0</u> units	=	<u>0.00</u>
Next	700 revenue units:	0.25	X	<u>0</u> units	=	<u>0.00</u>
Next	5000 revenue units:	0.10	X	<u>0</u> units	=	<u>0.00</u>
	Balance of revenue units:	0.01	X	<u>0</u> units	=	<u>0.00</u>
Total revenue WSCs:						<u>0.00</u>

Activity WSCs 613 + Revenue WSCs = 0.00 Base WSCs 613.00 = EAS Grade 13

Previous evaluation: EAS grade 13

Effective date of change in service hours: \_\_\_\_\_ (if appropriate)  
(when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

LINDA CASSIDY

LINDA.T.CASSIDY@USPS.GOV

Printed Name

Signature

MISSISSIPPI PFC District Review Coordinator

Title

Date





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05/17/2011

OIC/POSTMASTER

SUBJECT: RUTH Post Office

As you are aware, the Postal Service is evaluating a possible change in how postal services are provided to RUTH customers.

Please conduct the following surveys: Window Transaction Survey, Survey of Incoming Mail, and Survey of Dispatched Mail at the RUTH Post Office for a 2-week period. The surveys should begin 05/21/2011 and end on 06/03/2011. Please complete the enclosed forms as accurately as possible.

All forms should be completed by 06/04/2011. The completed forms may become part of an official and public record.

Thank you for your assistance. If you have any questions, please contact LINDA CASSIDY, Post Office Review Coordinator, at (601) 351-7311.

LINDA CASSIDY

Post Office Review Coordinator

cc: Official Record

Links: Window Transaction Survey - [http://hqcsopps/po\\_dis/win/in\\_survey.cfm?fin=1438090](http://hqcsopps/po_dis/win/in_survey.cfm?fin=1438090)

Survey of Incoming Mail - [http://hqcsopps/po\\_dis/invol/in\\_survey.cfm?fin=1438090](http://hqcsopps/po_dis/invol/in_survey.cfm?fin=1438090)

Survey of Dispatched Mail - [http://hqcsopps/po\\_dis/outvol/in\\_survey.cfm?fin=1438090](http://hqcsopps/po_dis/outvol/in_survey.cfm?fin=1438090)



## Survey of Incoming Mail

Survey of Incoming Mail  
(Record in Pieces)

Post Office Name and Zip+4 RUTH 39662 - 9998  
Dates Recorded 05/21/2011 through 06/03/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 05/21	815	272	30	39	18	5	0	0
Sun - 05/22	0	0	0	0	0	0	0	0
Mon - 05/23	1224	408	345	370	32	21	2	2
Tue - 05/24	811	899	70	793	8	11	0	1
Wed - 05/25	530	176	101	601	13	19	0	1
Thu - 05/26	550	158	244	196	20	8	1	1
Fri - 05/27	2557	263	43	29	8	6	1	1
Sat - 05/28	981	523	36	76	11	19	1	1
Sun - 05/29	0	0	0	0	0	0	0	0
Mon - 05/30	0	0	0	0	0	0	0	0
Tue - 05/31	1282	1440	180	499	20	16	0	2
Wed - 06/01	623	508	38	589	4	2	0	1
Thu - 06/02	495	377	91	55	10	14	1	2
Fri - 06/03	873	70	35	68	9	17	0	3
TOTALS	10,741	5,094	1,213	3,315	153	138	6	15
Daily Average	976.5	463.1	110.3	301.4	13.9	12.5	0.5	1.4

Signature of Person Making Count: \_\_\_\_\_

Printed Name: \_\_\_\_\_

Date: 06/03/11

### Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.



## Survey of Dispatched Mail

Survey of Dispatched Mail  
(Record in Pieces)

Post Office Name and Zip+4

RUTH 39662 - 9998

Dates Recorded

05/21/2011 through 06/03/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 05/21	56	0	0	0	0	0	0	0
Sun - 05/22	0	0	0	0	0	0	0	0
Mon - 05/23	262	0	0	0	1	3	0	0
Tue - 05/24	152	0	4	0	2	0	0	0
Wed - 05/25	127	0	1	0	1	3	0	0
Thu - 05/26	73	0	2	0	0	0	0	0
Fri - 05/27	1837	0	3	0	0	0	0	0
Sat - 05/28	115	0	1	0	0	0	0	0
Sun - 05/29	0	0	0	0	0	0	0	0
Mon - 05/30	0	0	0	0	0	0	0	0
Tue - 05/31	150	0	2	0	2	0	0	0
Wed - 06/01	200	0	2	0	1	0	0	0
Thu - 06/02	109	0	2	0	1	0	0	0
Fri - 06/03	150	0	4	0	0	2	0	0
TOTALS	3,231	0	21	0	8	8	0	0
Daily Average	293.7	0.0	1.9	0.0	0.7	0.7	0.0	0.0

Signature of Person Making Count:

Printed Name:

Date:

06/03/11





05/21/2011

OIC/POSTMASTER

SUBJECT: RUTH Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the RUTH Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the RUTH Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to LINDA CASSIDY by 06/04/2011. This information will be entered into the official record for public viewing.

Post Office Box	<u>39</u>
General Delivery	<u>0</u>
Rural Route (RR)	<u>573</u>
Highway Contract Route (HCR)	<u>0</u>
Intermediate RR	<u>0</u>
Intermediate HCR	<u>0</u>
City Delivery	<u>0</u>
Total Customers	<u>612</u>

If you have any comments on alternate means of providing services to the RUTH customers, please provide them below:

LINDA CASSIDY  
Post Office Review Coordinator

Comments:

cc: Official Record





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05/25/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the RUTH Post Office, 39662 - 9998, located in Lincoln County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

LINDA CASSIDY  
Post Office Review Coordinator  
MISSISSIPPI PFC

NBR records of mail theft or vandalism: 1

Comments/Findings:

cc: Official Record



## Post Office Survey Sheet

Post Office Name	<u>RUTH</u>	ZIP+4	<u>39662-9998</u>
Congressional District	<u>3rd</u>	Date	<u>06/14/2011</u>

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.  
none
2. Is the facility accessible to persons with disabilities? ☒ Yes ☐ No
3. Lease terms? 30-day cancellation clause? 90 day lease term, 30 day notice
4. Are suitable alternate quarters available for an independent Post Office? If so, where?  
none available
5. List potential CPO sites.  
none available
6. Are there any postage meter customers or permit mailers? ☒ Yes ☐ No  
If yes, please identify them by name and address.  
Topisaw Water Association 2190 Mallalieu Dr SE Rt
7. Which career and noncareer employees will be affected and what accommodations will be made for them?  
The Regular Rural carrier, RCA and PMR will be assigned to another office
8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?  
All mail will be delivered to Jayess. If a blue box is retained it could be collected by rural carrier.

How many Post Office boxes are installed?	<u>67</u>
How many Post Office boxes are used?	<u>39</u>
What are the window service hours?	<u>7:00 to 12:00 , 1:00 to 3:45</u> M-F
	<u>Closed</u> S
What are the lobby hours?	<u>7:00 to 3:45</u> M-F
	<u>7:00 to 9:15</u> S
9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.  
none

10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)?	none
11.	List potential CBU/parcel lockers sites and distances from present Post Office site.	none
12.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated?	Yes They provide assistance for many elderly customers
13.	Rural delivery/HCR delivery.	
a.	What is current evaluation?	
b.	Will this change result in the route being overburdened?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
	If so, what accommodations will be made to adjust the route?	0
c.	How many boxes and miles will be added to the route?	0, box 0.00 Miles
d.	What would be the additional annual expense if the route is increased?	0
e.	What is the one-time cost of CBU/parcel locker installation (if appropriate)?	0
f.	At what time of the day does the carrier begin delivery to the community?	0
	Will this delivery time be affected if the office is discontinued? (Y or N)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
	If so, how?	0
14.	Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)?	<input type="checkbox"/> More <input checked="" type="checkbox"/> Same <input type="checkbox"/> Less



## Community Survey Sheet

### Community Survey Sheet

Post Office Name	<u>RUTH</u>	ZIP+4	<u>39662-9998</u>
Congressional District	<u>3rd</u>	Date	<u>06/14/2011</u>

1. Incorporated? ☐ Yes ☒ No  
Local government provided by: Lincoln County  
Police protection provided by: Lincoln County  
Fire protection provided by: Ruth Volunteer Fire Department  
School location: Enterprise School
2. What population growth is expected? (Please document your source)  
none
3. What residential, commercial, or business growth is expected? (Please document your source)  
none  
History. (Are there any special historical events related to the community?)  
Are there any special community events to consider?
4. Is the Post Office facility a state or national historic landmark (see ASM 515.23)?  
Check with the field real estate office when verification is needed.)  
none
5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?  
Mostly retirees and farmers with some commuters
6. Which nonpostal services are provided by the Post Office (e.g., public bulletin board, school bus stop, community meeting location, voting place, government form distribution center. Do employees of the office offer assistance to senior citizens and handicapped)?  
What provisions can be made for these services if the Post Office is discontinued?  
Helps senior citizens with mail and filling out money orders.

## Highway Contract Route Cost Analysis Form

### Highway Contract Route Estimated Cost for Alternative Service

Office Name: RUTH  
Office Zip+4: 39662 -9998 District: MISSISSIPPI PFC

1. Enter the number of additional  
boxes to be added to the route 0 x 3.64 hours per year 0.00

2. Enter the number of additional  
miles to be added to the route 0.00 x 10.40 hours per year 0.00

**Total time added to the route** 0.00

3. Enter the HCR hourly rate  
(Contact Area Manager, Purchasing/Contracting  
Officer) 0.00

**Total additional compensation (HCR hourly rate x total time added to the route)** 0.00



# Rural Route Cost Analysis Form

Docket: 1438090 - 39662

Item Nbr: 17

Page Nbr: 2

## Rural Route Carrier Estimated Cost for Alternative Replacement Service

Office Name: RUTH  
Office Zip+4: 39662 -9998 District: MISSISSIPPI PFC

1. Enter the number of additional boxes to be added to the rural route 0
  
2. Enter the number of additional miles to be added to the route 0.00  
Enter the volume factor 0.00  
  

Total (additional boxes x volume factor) 0.00
  
3. Enter the number of additional boxes to be added to the rural route 0  

Centralized boxes 0.00

x 1.00 Min 0.00

Regular L route boxes 0.00

x 1.82 Min 0.00

Regular Non-L route boxes 0.00

x 2.00 Min 0.00

Total additional box allowance 0.00
  
4. Enter the number of additional daily miles to be added to the rural route 0.00 x 12 Mileage Standard 0.00  

Total additional minutes per week (miles carried to two decimal places) 0.00
  
5. Total additional annual minutes (additional minutes per week year) 0.00 x 52 Weeks 0.00
  
6. Total additional annual hours (additional annual minutes/ 60 minutes per hour) 0.00 / 60 Minutes 0.00
  
7. Enter the rural cost per hour (see national payroll summary report – rural carrier, consolidated) 0.00  

Total Annual Cost (additional annual hours x rural cost per hour) 0.00
  
8. Enter lock pouch allowance (if applicable) 0.00  

Total annual cost for alternate service (annual cost minus lock pouch allowance) 0.00

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 06/14/2011
2. Post Office Name RUTH		3. State and ZIP + 4 Code MS, 39662-9998		
4. District, Customer Service MISSISSIPPI PFC	5. Area, Customer Service SOUTHWEST	6. County Lincoln	7. Congressional District 3rd	
8. Reason for Proposal to Discontinue The Ruth PO has seen a continued decline in window traffic over the last few years. The customer base is using postal service in other area where they travel while they are transacting business.		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service
11. Staffing		12. Hours of Service		
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 05/01/2011		a. Time M-F 7:00 to 12:00, 1:00 to 3:45 Sat Closed Total Window Hours Per Week		
b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input checked="" type="checkbox"/> Non-Career		a. Lobby Time M-F 7:00 to 3:45 Sat 7:00 to 9:15 36.00		
c. Current PM POSITION Level (150) EAS-13 Downgraded from EAS-13				
d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0				
e. No of Others- 0 No of Career- 0 No of Non-Career- 0				
13. Number of Customers Served		14. Daily Volume (Pieces)		
a. General Delivery 0		Types of Mail Received Dispatched		
b. P.O. Box 39		a. First-Class 1,439 293		
c. City Delivery 0		b. Newspaper 411 1		
d. Rural Delivery 573		c. Parcel 26 1		
e. Highway Contract Route Box 0		d. Other 1 0		
f. Total 612		e. Total 1,877 295		
g. No. Receiving Duplicate Service 0		f. No. of Postage Meters 0		
h. Average No. Daily Transactions 19.70		g. No. of Permits 1		
Finances a. FY 2008 2009 2010		Receipts \$ 26,061 \$ 25,607 \$ 23,371	b. EAS Step 1 PM Basic Salary (no Cola) \$ 36381	c. PM Fringe Benefits (33.5% of b.) \$ 12,188
16a. Quarters				
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 08/31/2015 Annual Lease \$ 2040				
30-day cancellation clause? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by)				
Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No				
16b. Explain:				
17. Schools, Churches and Organization in Service Area: No: 9 RUTH BAPTIST CHURCH UNION PRIMITIVE BAPTIST CHURCH SPRING BEULAH CHURCH OF CHRIST NEW ZION MISSIONARY MB NEW ZION TMBC TOPISAW MB CHURCH DAUGHTERS OF THE AMERICAN REV MASONIC LODGE BOGUE CHITTO ALUMNI ASSOCIATION		19. Administrative/Emanating Office (Proposed): Name JAYESS EAS Level 16 Miles Away 7.8 Window Service Hours: M-Fto 4:00 SAT 8:00 to 10:00 Lobby Hours: M-F 24 hours SAT 24 hour PO Boxes Available: 52		
18. Businesses in Service Area: No: 37 MATHIS LOGGING GABE BURKE JUICE PLUS G&B DAIRY BRISTER FARMS ISIAH ARD TIMBER F&R STEEL ERECTORS A&E PHOTAGRAPHY PAULK ENGINEERING AND SURVEYING TINA ADAMS JUICE PLUS COLEMAN LUMBER FELDER'S HEATING AND COOLING RELIABLE OXYGEN BOYD'S DEER PROCESSING AMY THAMES MARY KAY SALES CHOCTAW RIDGE ANIMAL RESCUE GREER ENVIROMENTAL RESOURCES DENBURY RESOURCES TRIPLE J FARMS DOWN SOUTH EXTERMINATORS REID'S DOZER BOYD'S STEEL BARTON'S COUNTRY GROCERY THAMES FARMS JK SERVICES RBC CEMETARY ASSOCIATION JOHNSONS FENCING PAT MCCULLOUGH ATTORNEY AT LAW RUTH FIRE DEPARTMENT MANNING PHOTAGRAPHY NEW DAWN RETIREMENT CENTER TOPISAW CREEK WATER ASSOCIATION BRADY AND ASSOCIATES JIM ARD LOGGING QUINNS BRIDGE HUNTING CLUB IT'S SERENDITY		20. Nearest Post Office (if different from above): Name JAYESS EAS Level 16 Miles Away 7.8 Window Service Hours: M-Fto 4:00 SAT 8:00 to 10:00 Lobby Hours: M-F 24 hours SAT 24 hours PO Boxes Available: 52		
21. Prepared by				
Printed Name and Title TERESA CASSIDY		Signature TERESA CASSIDY		Telephone No. AC () (601) 351-7311
PO Discontinuance Coordinator Name LINDA CASSIDY		Telephone No. AC () (601) 351-7311		Location JACKSON, MS





**A. Office**

Name: RUTH State: MS Zip Code: 39662  
Area: SOUTHWEST District: MISSISSIPPI PFC  
Congressional District: 3rd County: Lincoln  
EAS Grade: 13 Finance Number: 277059  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 19. And the verification of new service type is complete.

Prepared by: Linda Cassidy  
Title: MISSISSIPPI PFC Post Office Review Coordinator  
Tele No: (601) 351-7311

Date: 06/20/2011  
Fax No: (601) 351-7576



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06/02/11

OIC/POSTMASTER

SUBJECT: RUTH Post Office

Enclosed are questionnaires addressed to customers of the RUTH Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 06/06/2011 for further review.

A handwritten signature in cursive script that reads "Linda Cassidy".

Linda Cassidy  
Post Office Review Coordinator  
Enclosures





06/02/2011

POSTAL CUSTOMER  
RUTH POST OFFICE  
RUTH, MS 39662

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Ruth Post Office retired on 05/01/2011. The Office is being studied for possible closing or consolidation for the following reasons: The Ruth PO has seen a continued decline in window traffic over the last few years. The customer base is using postal service in other area where they travel while they are transacting business.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by emanating from the Jayess Post Office.

Retail services are also available at the Jayess Post Office, located 7.8 miles away. Hours of service at this office are , Monday through Friday, and on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to . Please return the enclosed questionnaire by 06/06/2011 using the pre-addressed envelope provided or at the community meeting. Please be aware that, if we formalize a proposal, your questionnaire will become part of an official record and will be available for public viewing.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Topsaw Creek Water Department, 2190 Mallalieu Dr. on Monday, June 06, 2011 from 5:00 p.m. to 6:00 p.m. to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Linda Cassidy at (601) 351-7311.

Thank you for your assistance.

Sincerely,

A handwritten signature in dark ink, appearing to read "Pamela Lowery", written in a cursive style.

PAMELA LOWERY  
Manager, Post Office Operations  
1461 Lakeover Road  
Jackson, MS, 39213-8006

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations,  
Carrier delivery information CBU information sheet (when appropriate)



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RUTH Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

---

- d. Using public bulletin board ☐ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

---

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:

---





3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

---

---

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

---

☐ Personal needs

---

☐ Banking

---

☐ Employment

---

☐ Social needs

---

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

## Mailing Address

Name:

---

Address:

---

Telephone:

---

Date:

---

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



**POST OFFICE ON WHEELS  
SERVICES AVAILABLE FROM RURAL AND  
HIGHWAY CONTRACT ROUTE CARRIERS**

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

**MAILING PACKAGES**

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package **MUST** have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

**PURCHASING STAMPS BY MAIL**

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

**PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

**SPECIAL SERVICES**

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

**HOLDING MAIL**

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

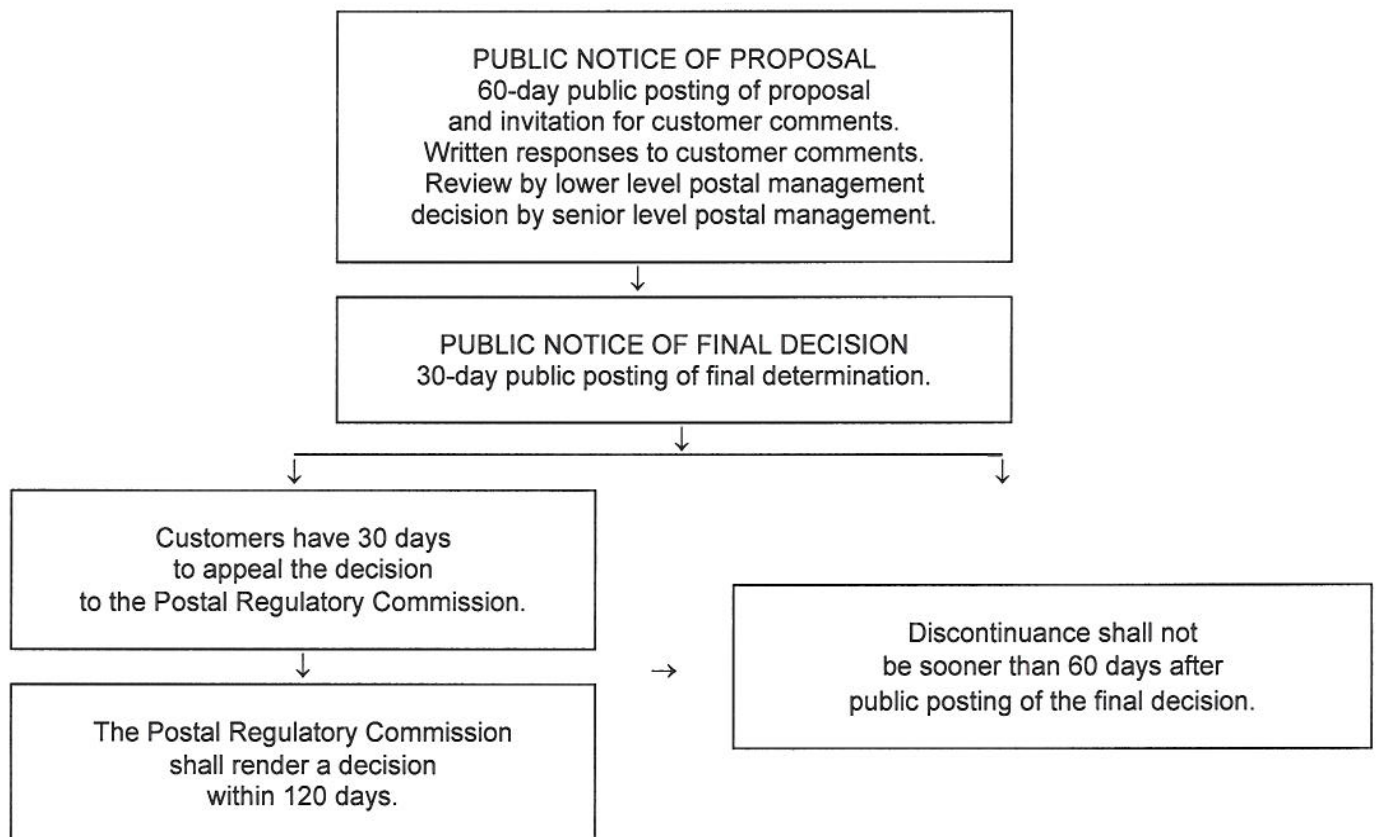


## SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a Post Office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory provisions appears in Title 39, *United States Code*, Section 404(b), while the implementing regulations appear in Title 39, *Code of Federal Regulations*, Part 241.3.

According to implementing regulations, an initial investigation and any subsequent formal proposal to discontinue a Post Office originate with postal field managers responsible for Post Offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected Post Offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected Post Offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no Post Office may be closed sooner than 60 days after the public posting of the final decision.




 DOCKET NO  
 ITEM NO  
 PAGE

 1438090  
 21  
 2

### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RUTH Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

---

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

---

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

---





DOCKET NO  
ITEM NO  
PAGE

1438090  
21  
3

*[Signature]*

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Brookhaven, Ms, Monticello, Sylbertown, Ms
- ☒ Personal needs same as above
- ☒ Banking Monticello, Ms.
- ☐ Employment
- ☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

### Mailing Address

Name: Martin B. Lockett

Address: 4 Sauls Rd, Ruth, Ms. 39662

Telephone: 601-587-4641

Date: 6-7-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Frances J. Smith  
P.O. Box 58  
Ruth, MS 39663

DOCKET NO 143809  
ITEM NO 21  
PAGE 2

### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RUTH Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

passing access





DOCKET NO 1438090  
ITEM NO 21  
PAGE 3

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

GO SHOPPING NEAR ANOTHER POST OFFICE

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

### Mailing Address

Name: ~~P.O. Box 3~~ FRANCES SMITH

Address: PO Box 3614 BROOKHAVEN, MS 39603

Telephone: 601-734-6727

Date: 1 June 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



DECKET NO 1438090  
Ms. *Frances Smith* 21  
HEMING 4  
PAGE

I have received opened  
mail before the previous  
Postmaster retired.  
Plus the previous  
Postmaster did not  
mind asking personal  
questions.

*Frances J. Smith*







**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the RUTH Post Office for each of the following:

**Postal Services**

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Other Postal Services**

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

I Am A "Senior" who depends on mail delivery for all  
Business + Banking Correspondence - my driving is Limited  
It would Be difficult to Change Addresses on all business  
Accounts As well As Personal mail -



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping McComb - Brookhaven - Jackson (when someone drives for m
- ☒ Personal needs \_\_\_\_\_
- ☒ Banking McComb
- ☐ Employment Retired!
- ☐ Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Please Keep Our Post Office Open!

### Mailing Address

Name: Pearl T. McCullough

Address: 4155 Primitive Drive Ruth Ms 39662

Telephone: 601-684-1584

Date: 6-22-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.




 TICKET NO. 1438090  
 ITEM NO. 81  
 PAGE 2

### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RUTH Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

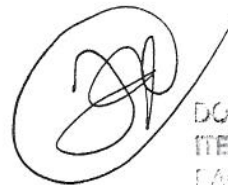
- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



DOCKET NO 14-38090  
ITEM NO 21  
PAGE 3

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☒ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

### Mailing Address

Name: PO Bx 13 Veronica Boyd

Address: PO Bx 13 Ruth, Ms 39662

Telephone: 601-757-3527

Date: 6-6-10

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DO NOT Close Post OFFICE IN Ruth



I would like to see the Ruth Post Office kept open for two reasons. One, I have lived here my entire life & have always received my mail from this post office. It is like part of my family. I have known the current post mistress for over 40 years. Former post mistress Willie Cole & mail carrier Doris Russell were like family.

Second, and more important to me, the Ruth Post Office was organized in 1892 by my paternal grandmother (Emma Felder) & was named for her sister, my great-aunt (Ruth Felder). So, there is an obvious personal connection for me & this post office. In a way, part of my family would be lost if it closes.

Having to deal with the post office in Jayess would be an inconvenience not only for me, but for others as well because of the extra distance involved to get there. I would be less likely to use that post office because of the distance factor & instead would use the facility in Summit or Brookhaven.

A rural facility is important for those of us that live in the area. I hope you will take that into consideration & leave the Ruth post office open.



## Postal Service Customer Questionnaire

 DOCKET NO 1438090  
 ITEM NO 21  
 PAGE 2

1. Please check the appropriate box to indicate whether you use the RUTH Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

 Some time  
 some time  
 think

## Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

Some Time I Pick up my father's mail because he is blind

- d. Using public bulletin board ☐ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

If yes, please explain:

 I am in town most times  
 While I am in town use the one in Ruth because  
 I am disabled and can't walk that good and are more  
 convenient for me and not to make people in and out  
 there because I can't stand long and I use for  
 my important mail





DOCKET NO 14638090  
ITEM NO 21  
PAGE 3

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping McComb Market / or Korse Store / McComb  
☒ Personal needs Hollar General Store McComb MS  
☒ Banking First Bank / Pike County Bank McComb MS, at wire  
☐ Employment None Disability  
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

### Mailing Address

Name: Darce B. Turner Sr. Little Rock 710 Wall St  
Address: P.O. Box 23 Ruth Miss 39662 McComb Miss 39648  
Telephone: 601-769-7692 601-789-7892  
Date: June 15-11 June 15-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



DOCKET NO 1438090  
 ITEM NO 21  
 PAGE 2

### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RUTH Post Office for each of the following:

#### Postal Services

- |  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels <u>when I need to</u>   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| f. Buying money orders <u>sometimes</u>  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. <u>Sending Express Mail</u> <u>twice year</u>   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

You never have to worry about your mail at Ruth, I do not want to change over to another post office

I've used Ruth Post office for 37 years and I do not use another post office. I've had a post office box for 37 years at Ruth. I trust my Ruth Post office.





DOCKET NO 1438090  
ITEM NO 21  
PAGE 3

*(Handwritten signature)*

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: change of address to all our bills, friends, etc  
it will be real inconvenient.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Brookhaven, McComb, Monticello, Jackson, Hattiesburg, Louisiana  
☒ Personal needs Brookhaven, McComb  
☒ Banking Brookhaven, McComb  
☐ Employment \_\_\_\_\_  
☒ Social needs Brookhaven

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☒ No

### Mailing Address

Name: Cathy & Thomas Rutland

Address: P.O. Box 7 Ruth, MS. 39662

Telephone: 601-320-3007

Date: 6-10-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



DOCKET NO 1438090  
 ITEM NO 21  
 PAGE 2



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RUTH Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

I have a mentally challenged 31 year old and Mrs. Bobbie assist him in getting our mail

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:





DOCKET NO 1438090  
ITEM NO 21  
PAGE 3

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Brookhaven or McComb  
☒ Personal needs Brookhaven or McComb  
☒ Banking Brookhaven or McComb  
☒ Employment Brookhaven or McComb  
☒ Social needs Brookhaven or McComb

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

There is only 1 other business - a sm.  
Country Store

### Mailing Address

Name: Yvonne K. Davis

Address: P.O. Box 52, Ruth, Ms. 39662

Telephone: 601-734-6519

Date: 6-20-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



  
DOCKET NO 1438090  
ITEM NO 21  
PAGE 2

### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RUTH Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



DOCKET NO 1438090  
ITEM NO 21  
PAGE 3



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Blockbuster  
☒ Personal needs "  
☒ Banking "  
☐ Employment "  
☐ Social needs "

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

### Mailing Address

Name: Willie Edwards

Address: 3468 E. 523 St. Ruth ms 39629

Telephone: 601 734-2483

Date: June - 20 - 2011

• Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



DOCKET NO 1438090  
ITEM NO 21  
PAGE 2

### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RUTH Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:





DOCKET NO 1438090  
ITEM NO 21  
PAGE 3

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

### Mailing Address

Name: P.O. BOX 55 Ruth MS 39662 Johnnie Brister

Address:

Telephone: 601 734-3937

Date: 6/13/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the RUTH Post Office for each of the following:

**Postal Services**

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Other Postal Services**

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

*(Signature)*



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better      ☐ Just as Good      ☐ No Opinion      ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping  
☐ Personal needs  
☒ Banking  
☐ Employment  
☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

### Mailing Address

Name: Gladys J. Grimes

Address: 3143 McCullough Rd. SE

Telephone: 601-734-6346

Date: 6-23-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



CHECK NO. 1438090  
 ITEM NO. 21  
 PAGE 2


### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RUTH Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

*place my business cards*

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

*I sometimes pass by one in Monticello, Mo.*



DOCKET NO  
ITEM NO  
PAGE

1438090  
21  
3

(Signature)

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Monticello & Brookhaven
- ☒ Personal needs Monticello
- ☒ Banking Monticello & Brookhaven & M<sup>c</sup>Comt
- ☒ Employment Self ~~employed~~ Employee, Lawrence, Lincoln, Pike & Walthall Co
- ☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

### Mailing Address

Name:

Danny Lockett

Address:

73 Rutland Rd, Ruth, Ms. 39662

Telephone:

601-582-4641

Date:

6-13-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



DOCKET NO 1438090  
 ITEM NO 21  
 PAGE 2

### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RUTH Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:





DOCKET NO  
ITEM NO  
PAGE

1438090

21  
3



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Brookhaven, ms Walmart
- ☒ Personal needs Brookhaven, ms
- ☐ Banking Brookhaven, ms
- ☐ Employment Homemaker
- ☐ Social needs Different places

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

### Mailing Address

Name: Sheila A. May


Address: P.O. B. 26, Ruth, ms. 39662/2538 Canterbury Ln. Se <sup>Physical Address.</sup>

Telephone: 601-835-0801

Date: 10-12-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



  
DOCKET NO 1438090  
ITEM NO 21  
PAGE 2

### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RUTH Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



DOCKET NO 1438090  
ITEM NO 21  
PAGE 3

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Brookhaven & McComb  
☒ Personal needs 11  
☒ Banking Brookhaven  
☒ Employment Summit  
☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

### Mailing Address

Name: MICHAEL D. GUNDELL  
Address: 3974 SILVERTON TRAIL  
Telephone: (601) 833-2143  
Date: 6/13/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



### Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the RUTH Post Office on 06/02/2011. Additionally, during the survey period, questionnaires were available at the RUTH Post Office to walk-in retail customers.

1. **Number of Questionnaires**

Total Questionnaires distributed	<u>50</u>
Favorable to proposal	<u>0</u>
Unfavorable to proposal	<u>5</u>
Expressing no opinion	<u>2</u>
Total questionnaires received	<u>7</u>

#### Postal Concerns

The following postal concerns were expressed

1. Concern (No Opinion):

No Concern

Response:

2. Concern (Unfavorable):

Customers were concerned about having to travel to another Post Office for service.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at [usps.com](https://usps.com), or by calling 1-800-STAMP-24.

3. Concern (Unfavorable):

Customers were concerned about mail security.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

#### Nonpostal Concerns

The following nonpostal concerns were expressed

1. Concern (Unfavorable):

Customer expressed a concern about nonpostal services.

Response:

Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

2. Concern (Unfavorable):

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

### Community Meeting Roster

Postal Service Representative (Names and Titles):  
 Pam Lowery - Manager Post Office Operations

Date: 06/13/2011  
 Time: 5:00 p.m.

Total Number of Customers Present:

0 50

Topsaw Creek Water Department, 2190  
 Place: Mallalieu Dr.

This document will be placed in an administrative record that, if discontinuance goes forward, becomes available for public inspection.

#### Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Paul Clark	2758 Glenwood Rd		601-835-0171
Susan Guster	2380 Herrington Ln	Ruth, 39662	601-823-0417
Bonnie ARD	3479 Orchard Ln	Ruth 39662	601-754-3048
Olivia M. Smith	1387 Hickory Ln	Bogue Chitto 39629	601-833-1622
Andrew McGee	417 Rogers Ln NE	Brookhaven 39601	601-748-9089
Joan Brown	P.O. Box 51	Ruth ms	601-823-0894
Kelly Brown	P.O. Box 175	Lenoir Church ms	601-277-3513
Bobbie Kyzar	P.O. Box 44	39662	601-734-6041
Janet Wallace	P.O. Box 103	39629	601-734-6064
Jackie Wallace	39 E. 1st St SW	39629	601-734-2281
Wm. Collier	3275 Pleasant Home	39662	601-823-9194
Georgi Thomas	3246 Daughdrill Rd	39629	601-833-4275
Melissa Lester	2462 Herrington Ln SE	39662	601-835-3955
Marilyn Wells	617 Maryland Ave	39667	601-303-7267
Doyle E. Thomas	3302 Pleasant Home Rd	39662	601-833-7773
Jerry Boyd	3131 Ruth Dr	39662	
MICHAEL D. GUNNELL	3974 SILVERTON TRAIL	39662	601-833-2143
Alan Ham	3289 Primitive Ln. Ruth, MS	39662	601-341-0603
Marie Wallace	3629 Winrose Ln SE Ruth ms	39662	601-734-6203



### Community Meeting Roster

Postal Service Representative (Names and Titles):  
 Pam Lowery - Manager Post Office Operations

Date: 06/13/2011  
 Time: 5:00 p.m.

Total Number of Customers Present: 0

Topsaw Creek Water Department, 2190  
 Place: Mallalieu Dr.

This document will be placed in an administrative record that, if discontinuance goes forward, becomes available for public inspection.

#### Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Gloria Thames	3926 Silverton	39662	601-833-0287
J.P. Mann	3926 Silverton	39662	601-833-0287
Chris Close	3239 Primitive	39662	601-833-6926
Pat H. McCullough	2526 McCullough Rd	39662	
Peggy D. McCullough	" "	" "	
Doris L. Rucker	1965 Mallett Dr.	39662	601-833-6656
Terry Sandifer	3385 Daughdrill Tr	39662	601-833-5514
George Callahan	3752 Hounsome St.	39662	601-757-7937
Wanda Allen	1951 Mallalieu Dr	39662	601-833-8482
Evelyn Rossett	P.O. Box 28	39662	601-833-0489
Myrtis Lockett	4 Laurel Rd, Ruth, ms	39662	601-587-4641
Susan Steen	3098 Pleasant Grove Rd, Ruth, Ms	39662	601-833-7525
Carl J. Steen	3098 Pleasant Grove	Ruth, MS 39662	601-833-7525
Bobby White	P.O. Box 56	Ruth Ms 39662	601-734-2722
Catherine White	3794 Ruth Dr	Ruth, Ms. 39662	601-940-9583
Alvin Walker	P.O. Box 8	Ruth Ms 39662	601-734-2448
Shirley Thompson	3697 Thompson Ln	Ruth ms	601-734-2458
Wayne Thompson	3697 Thompson Ln	Ruth ms	601-734-2458
Sainty Clark	3758 Cleensood	Ruth	601-833-0171

### Community Meeting Roster

Postal Service Representative (Names and Titles):  
Pam Lowery - Manager Post Office Operations

Date: 06/13/2011  
Time: 5:00 p.m.

Total Number of Customers Present: 0

Topsaw Creek Water Department, 2190  
Place: Mallalieu Dr.

This document will be placed in an administrative record that, if discontinuance goes forward, becomes available for public inspection.

#### Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Mr. Earl H. Clark	Alamy 583-3735	39662	601-734-2229
Bill HENNEN	3380 RAIFORD TR	39662	601-734-2858
Shirley HENNEN	3380 RAIFORD TR	39662	601-734-2858
ANNA HENNEN	3369 RAIFORD TR	39662	601-734-3946
Josh Davis	30376 Glenwood Rd	39112	601-320-4073
Angie Davis	30376 Glenwood Rd	39662	601-320-3428
Orlando Turner	5004 P.P. GUY RD	39662	601-248-1199
Darrelle Turner	5004 P.P. GUY RD	39662	601-769-7692
Darvita Boyd	3733 Ruth DR SE	39662	601-757-8163
Charles K Carter	3733 Ruth DR SE	39662	601-754-7452
Judy Boyd	3731 Ruth DR SE	39662	601-754-1751
Zeb Randy Boyd	3732 Ruth DR SE	39662	601-757-3965



**A. Office**

Name: RUTH State: MS Zip Code: 39662  
Area: SOUTHWEST District: MISSISSIPPI PFC  
Congressional District: 3rd County: Lincoln  
EAS Grade: 13 Finance Number: 277059  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 26. There was not a petition recieved.

Prepared by: Linda Cassidy Date: 06/20/2011  
Title: MISSISSIPPI PFC Post Office Review Coordinator  
Tele No: (601) 351-7311 Fax No: (601) 351-7576



## Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

### Postal Concerns

1. Concern (UnFavorable):  
Customers were concerned about having to travel to another Post Office for service.  
Response:  
Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
2. Concern (UnFavorable):  
Customers were concerned about mail security.  
Response:  
Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
3. Concern (UnFavorable):  
Customers were concerned about later delivery of mail.  
Response:  
Mail delivery times will remain the same.

### Nonpostal Concerns

1. Concern (UnFavorable):  
Customer expressed a concern about nonpostal services.  
Response:  
Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.
2. Concern (UnFavorable):  
Customer expressed a concern about the loss of the community bulletin board at the Post Office.  
Response:  
Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

## Proposal Checklist

### Section I

#### Responsiveness to Community Postal Needs

Tell what we are doing and why.

Is reason for discontinuance justified and documented in the record?

If suspended, what type of alternate service customers are now receiving?

Reason for vacancy and information on postmaster/OIC

Number of customers and type of service they received and will receive.

Hours of service, daily window transaction average, number of permit mailers, and postage meter users.

Last three fiscal years of revenue and revenue units.

Decline in service workload/reduction in EAS level, if appropriate.

Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.

Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.

If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.

Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.

Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.

Information on petitions and congressional inquiries included with Postal Service responses.

Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.

Advantages and disadvantages of proposed alternate service.

Any other pertinent information concerning Postal Service needs.

### Section II

#### Effect on the Community

Brief background of area, community government, population, etc.

Number of businesses, religious institutions, schools, local government offices, social organizations, etc.

Was Post Office used as meeting place?

Was Post Office a shelter for a bus stop?

Did the Post Office have a public bulletin board?

Were government forms available at the Post Office?

Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?

What is the historical value of the office?

Is an address change necessary?

Will the community identity be preserved?

What are the growth trends (flat, up, down)?

Were any other nonpostal items identified?

### Section III

#### Effect on Employees

Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

**Section IV**

**Economic Savings**

A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS-\_\_\_\_, Minimum, no COLA)

\$ \_\_\_\_\_

Fringe benefits 33.5%

\$ \_\_\_\_\_

Rental costs, excluding utilities

\$ \_\_\_\_\_

Total annual costs

\$ \_\_\_\_\_

Less estimated cost of replacement service

- \_\_\_\_\_

Total annual savings

\$ \_\_\_\_\_

A one-time expense of \$ \_\_\_\_\_ will be/was incurred for installation of CBUs and parcel lockers.

Is postmaster salary based on the minimum salary without COLA?

Does postmaster salary reflect the current office evaluation?

**Section V**

**Other Factors**

The Postal Service has identified no other factors for consideration (if appropriate).

List other factors as appropriate.

Other factors when replacement service is a CPO.

**Section VI**

**Summary**

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

**Section VII**

**Notices**

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By:

Investigative Coordinator

Date

Reviewed and Certified By:

District PO Review Coordinator

Date

N/A  
N/A  
N/A

10/4/11





**A. Office**

Name: RUTH State: MS Zip Code: 39662  
Area: SOUTHWEST District: MISSISSIPPI PFC  
Congressional District: 3rd County: Lincoln  
EAS Grade: 13 Finance Number: 277059  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 27. There was not a petition recieved.

Prepared by: Linda Cassidy  
Title: MISSISSIPPI PFC Post Office Review Coordinator  
Tele No: (601) 351-7311

Date: 06/20/2011  
Fax No: (601) 351-7576



**A. Office**

Name: RUTH State: MS Zip Code: 39662  
Area: SOUTHWEST District: MISSISSIPPI PFC  
Congressional District: 3rd County: LINCOLN  
EAS Grade: 13 Finance Number: 277059  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 28. There was no Congressional inquiry.

Prepared by: Teresa Cassidy  
Title: MISSISSIPPI PFC Post Office Review Coordinator  
Tele No: (601) 351-7311

Date: 08/12/2011  
Fax No: (601) 351-7576



---

06/20/2011

SENIOR VICE PRESIDENT  
GOVERNMENT RELATIONS AND PUBLIC POLICY  
475 L'ENFANT PLAZA SW RM 10804  
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close  
the RUTH Post Office  
Docket No. 1438090

This is to advise you that on 06/30/2011, I will post for public comment a proposal to close the RUTH Post Office in LINCOLN, Congressional District No. 3rd.

If you have any questions, please call TERESA CASSIDY District Review Coordinator at (601) 351-7311.

ELIZABETH JOHNSON  
District Manager  
MISSISSIPPI PFC District

cc: Manager, Customer Service Operations  
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920  
Proposal





06/27/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of  
RUTH Proposal  
Docket No. 1438090 - 39662

Please post the enclosed proposal to close the RUTH Post Office in the lobby. The proposal must be posted in a prominent place from 06/30/2011 through close of business on 08/31/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (601) 351-7311.

A handwritten signature in cursive script that reads "Teresa Cassidy".

TERESA CASSIDY  
Post Office Review Coordinator  
MISSISSIPPI PFC District

Enclosures: PS Form 4920  
Proposal  
Invitation for Comments  
Comment Forms  
Official Record

Date of Posting: 06/30/2011

Date of Removal: 08/31/2011

## UNITED STATES POSTAL SERVICE

### INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE RUTH, MS POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

To the customers of the Ruth Post Office:

The Postal Service is considering the close of the Ruth Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 06/30/2011 through 08/31/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Ruth Post Office and Jayess Post Office . If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

TERESA CASSIDY  
1461 LAKEOVER ROAD  
JACKSON, MS 39213-8006

For more information, you may call TERESA CASSIDY at (601) 351-7311 or write to the above address.

Thank you for your assistance.



PAMELA LOWERY  
1461 LAKEOVER ROAD  
JACKSON, MS 39213-8006

Date of Posting: 06/30/2011

Posting Round Date:



Date of Removal: 08/31/2011

Removal Round Date:



PROPOSAL TO CLOSE  
THE RUTH, MS POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1438090 - 39662



## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Ruth, MS Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Jayess Post Office, located eight miles away.

The postmaster position became vacant when the postmaster retired on May 01, 2011. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: To streamline operations to create efficiencies and cost savings to balance the Postal Service's business needs against the needs of its customers. The Jaycees Post Office is approximately eight miles from this facility and could meet the postal needs of customers in this community and can provide an equal or better level of service.

The Ruth Post Office, an EAS-13 level, provides service from 7:00 to 12:00 , 1:00 to 3:45 Monday - Friday , Closed Saturday and lobby hours of 7:00 to 3:45 on Monday - Friday and 7:00 to 9:15 on Saturday to 39 post office box or general delivery customers and 573 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 20 transaction(s) accounting for 21 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$26,061 ( 68 revenue units) in FY 2008; \$25,607 ( 67 revenue units) in FY 2009; and \$23,371 ( 61 revenue units) in FY 2010. There were one permit mailer(s) or postage meter customer(s).

On June 13, 2011, representatives from the Postal Service were available at Topsaw Creek Water Department, 2190 Mallalieu Dr. to answer questions and provide information to customers. 50 customer(s) attended the meeting.

On June 02, 2011, 50 questionnaires were distributed to delivery customers of the Ruth Post Office. Questionnaires were also available over the counter for retail customers at the Ruth Post Office. 11 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 8 unfavorable, and 3 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Jayess Post Office, an EAS-16 level office. Window service hours at the Jayess Post Office are from 8:00 to 11:30, 12:30 to 4:00, Monday through Friday, and 8:00 to 10:00 on Saturday. There are 52 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

**1. Concern:**

Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

**Response:**

Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

**2. Concern:**

Customers were concerned about having to travel to another Post Office for service.

**Response:**

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

**3. Concern:**

Customers were concerned about mail security.

**Response:**

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

**4. Concern:**

Customers were concerned about senior citizens.

**Response:**

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

5. **Concern:**

Customers were concerned about later delivery of mail.

**Response:**

Mail delivery times will remain the same.



**Some advantages of the proposal are:**

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

**Some disadvantages of the proposal are:**

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

**II. EFFECT ON COMMUNITY**

Ruth is an unincorporated community located in Lincoln County. The community is administered politically by Lincoln County. Police protection is provided by the Lincoln County . Fire protection is provided by the Ruth Volunteer Fire Department. The community is comprised of predominately retirees and farmers with some commuters, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: RUTH BAPTIST CHURCH, UNION PRIMITIVE BAPTIST CHURCH, SPRING BEULAH CHURCH OF CHRIST, NEW ZION MISSIONARY MB, NEW ZION TMBC, TOPISAW MB CHURCH,, DAUGHTERS OF THE AMERICAN REV MASONIC LODGE, & BOGUE CHITTO ALUMNI ASSOCIATION , MATHIS LOGGING, GABE BURKE JUICE PLUS, G&B DAIRY, BRISTER FARMS,, ISIAH ARD TIMBER F&R STEEL ERECTORS, A&E PHOTOGRAPHY, PAULK ENGINEERING AND SURVEYING, TINA ADAMS JUICE PLUS, COLEMAN LUMBER, FELDER'S HEATING AND COOLING, RELIABLE OXYGEN, BOYD'S DEER PROCESSING, AMY THAMES MARY KAY SALES, CHOCTAW RIDGE ANIMAL RESCUE, GREER ENVIROMENTAL RESOURCES, DENBURY RESOURCES, TRIPLE J FARMS, DOWN SOUTH EXTERMINATORS, REID'S DOZER, BOYD'S STEEL BARTON'S COUNTRY GROCERY, THAMES FARMS, JK SERVICES, RBC CEMETARY ASSOCIATION, JOHNSONS FENCING, PAT MCCULLOUGH ATTORNEY AT LAW, RUTH FIRE DEPARTMENT, MANNING PHOTOGRAPHY, NEW DAWN RETIREMENT CENTER TOPISAW CREEK WATER ASSOCIATION, BRADY AND ASSOCIATES, JIM ARD LOGGING, QUINNS BRIDGE HUNTING CLUB, & IT'S SERENDITITY . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Ruth Post Office will be available at the Jayess Post Office. Government forms normally provided by the Post Office will also be available at the Jayess Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer expressed a concern about nonpostal services.  
**Response:** Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.
2. **Concern:** Customer expressed a concern about the loss of the community bulletin board at the Post Office.  
**Response:** Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.
3. **Concern:** Customers were concerned about senior citizens.



**Response:**

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

### III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on May 01, 2011. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 50,609 with a breakdown as follows:

Postmaster Salary (EAS-13, No COLA)	\$ 36,381
Fringe Benefits @ 33.5%	\$ 12,188
Annual Lease Costs	<u>+ \$ 2,040</u>
Total Annual Costs	\$ 50,609
Less Annual Cost of Replacement Service	<u>- \$ 0</u>
Total Annual Savings	<u>\$ 50,609</u>

### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

### VI. SUMMARY

The Postal Service is proposing to close the Ruth, MS Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Jayess Post Office, located eight miles away.

The postmaster retired on May 01, 2011. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Ruth Post Office provided delivery and retail service to 39 PO Box or general delivery customers and 573 delivery route customers. The daily retail window transactions averaged 20. There are one permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$50,609 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Ruth Post Office and Jayess Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



PAMELA LOWERY  
Manager, Post Office Operations

06/30/2011  
Date

### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the RUTH Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
  
  
  
  
  
  
  
  
  
  
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
  
  
  
  
  
  
  
  
  
  
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

---

Name of Postal Customer

---

Signature of Postal Customer

---

Mailing Address

---

City, State, and ZIP Code

---

Date





06/27/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 08/31/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script that reads "Linda Cassidy".

LINDA CASSIDY  
Post Office Review Coordinator  
1461 LAKEOVER ROAD  
JACKSON, MS 39213-8006

Date of Posting: 06/30/2011

Date of Removal: 08/31/2011

## UNITED STATES POSTAL SERVICE

### INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE RUTH, MS POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

To the customers of the Ruth Post Office:

The Postal Service is considering the close of the Ruth Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 06/30/2011 through 08/31/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Ruth Post Office and Jayess Post Office . If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

TERESA CASSIDY  
1461 LAKEOVER ROAD  
JACKSON, MS 39213-8006

For more information, you may call TERESA CASSIDY at (601) 351-7311 or write to the above address.

Thank you for your assistance.



PAMELA LOWERY  
1461 LAKEOVER ROAD  
JACKSON, MS 39213-8006

Date of Posting: 06/30/2011

Posting Round Date:



Date of Removal: 08/31/2011

Removal Round Date:



PROPOSAL TO CLOSE  
THE RUTH, MS POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1438090 - 39662



**NOTICE OF TAKING PROPOSAL AND COMMENTS  
UNDER INTERNAL CONSIDERATION**

Date 08/30/2011

Postal Customers of the Ruth Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Ruth Post Office, which was posted 06/30/2011 through 08/31/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Ruth Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

A handwritten signature in black ink, appearing to read "Pamela Lowery", written in a cursive style.

PAMELA LOWERY  
1461 LAKEOVER ROAD  
JACKSON, MS 39213-8006

JL/08/12/11

### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the RUTH Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Unfavorable effect. our next nearest post office is seven or eight miles away. Ruth is very convenient to pick up stamps, mail parcels including regular mail and packages. Ruth is only three miles from my address.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Our community is very rural and low income. It would place a financial burden on our community to have to drive to our next closest post office for services the rural carrier can't provide.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Please keep our post office available to us. We have come to know our postal people on a personal level. They are very friendly and very helpful with advice on the best way to receive services.

David & Phyllis Lawrence

Phyllis Lawrence

Name of Postal Customer

Signature of Postal Customer

4080 Hwy. 583, S.E.

Mailing Address

Jayess, MS 39641-7015

City, State, and ZIP Code

July 26, 2011

Date

gpk  
08/12/11 ✓

### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the RUTH Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

① We all Raby Received male Rate now  
It will Be right getting male  
② Have to go To fare to get to Post office

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

① It will Be Debasing for the community  
② Dont money pole Go To get J.S. That live  
In Ruth now way  
③ Gas Is To High for people on fixed income

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Is Just a bad Choice Eanes Rhod

Darrel R. Turner

Name of Postal Customer

P.O. Box 23

Mailing Address

Ruth Min 39662

City, State, and ZIP Code

Darrel R. Turner

Signature of Postal Customer

July 21-11

Date



JP 08/12/11

### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the RUTH Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I do not have to travel a long distance for postal service - I am 73 years old. so it is to my advantage to have Ruth Post office close.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

We have a lot of older people in our community - so please keep the post office open.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Emily Rebecca Williams

Name of Postal Customer

Emily Rebecca Williams

Signature of Postal Customer

3391 Kinder rd SE

Mailing Address

Ruth Ms 39662

City, State, and ZIP Code

7-11-2011

Date

JK 08/12/11 ✓

### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the RUTH Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I regularly mail large Boxes and Packets that are over your weight limit for Pick up. I do not want to drive to Brookhaven just for this reason.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Our post office is who we are as a community. You take that away and it will be a great loss.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I believe with time you will find out that retail sales are rising at the Ruth P.O. Joan was not well and dealing with her was not easy. Because of her retirement a lot of people will be using the P.O. at Ruth. Check the figures.

Name of Postal Customer

Anna Hennen

Signature of Postal Customer

Ruth MS 39062

Mailing Address

3369 Raeford Trl SE

7-116-11

Anna Hennen

City, State, and ZIP Code

Date

★ your information packet is wrong at the P.O. in Ruth. It leads one to believe there will not be a zip code change.



### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the RUTH Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.  
*We use this Post Office everyday - we have a P.O. BOX! I would never drive to Jayess because it's just out of the way for us - we never travel that way. As far as postal service we would go to Brookhaven or McComb but, not JAYESS!*
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.  
*Of course it would effect the community as a whole. The convenience of it being there, we have Topisaw Water; Denbury Resource and an Attorney among everybody else that it would effect very much.*
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.  
*Why, couldn't you just do away with Saturday delivery - that would cut back a lot and I don't think that would bother anyone but, doing away completely is really BAD! This community has had a post office for years - please don't do away with it.*

*Bobby E. White*

Name of Postal Customer

*Bobby E. White*

Signature of Postal Customer

*P.O. Box 56*

Mailing Address

*Ruth, Mo. 39662*

City, State, and ZIP Code

*9-2-11*

Date



### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the RUTH Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I would have to drive 15 miles to post office  
after 31 years of same address I will  
have to change everything.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

No Customer Service. Our post office is  
on a main highway there is no post office  
on my way to town.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Blanche Phie Walther

Name of Postal Customer

Signature of Postal Customer

PO Box 8

Mailing Address

Ruth Ms 39662

City, State, and ZIP Code

8-24-11

Date

### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the RUTH Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
  
  
  
  
  
  
  
  
  
  
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
  
  
  
  
  
  
  
  
  
  
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Marie Wallace  
Name of Postal Customer

Marie Wallace  
(Signature of Postal Customer)

3629 Winnrose Ln S.E  
Mailing Address

Ruth Ms 39662  
City, State, and ZIP Code

8-30-11  
Date



**A. Office**

Name: RUTH State: MS Zip Code: 39662  
Area: SOUTHWEST District: MISSISSIPPI PFC  
Congressional District: 3rd County: LINCOLN  
EAS Grade: 13 Finance Number: 277059  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: Teresa Cassidy Date: 08/12/2011  
Title: MISSISSIPPI PFC Post Office Review Coordinator  
Tele No: (601) 351-7311 Fax No: (601) 351-7576



## Analysis of 60-Day Posting Comments

### Number of comments returned

Total questionnaires distributed	15
Favorable comments	2
Unfavorable comments	7
No opinion expressed	6
Total comments returned	15

### Postal Concerns

The following postal concerns were expressed

- Concern (UnFavorable):**  
Customer expressed a concern about package delivery and pickup.

**Response:**  
Rural carriers will deliver packages that fit in your rural mail box; if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
- Concern (UnFavorable):**  
Customers expressed concern over the dependability of rural route service.

**Response:**  
Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.
- Concern (UnFavorable):**  
Customers were concerned about having to travel to another Post Office for service.

**Response:**  
Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at [usps.com](http://usps.com), or by calling 1-800-STAMP-24.
- Concern (UnFavorable):**  
Customers were concerned about senior citizens.

**Response:**  
Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

### Nonpostal Concerns

The following nonpostal concerns were expressed

- Concern (UnFavorable):**  
Customer stated that the number of miles listed between the offices on the customer notification letter was incorrect.

**Response:**  
Information was taken from an internet mapping site. If this information is incorrect, the record will be changed to reflect the correct distance.
- Concern (UnFavorable):**  
Customers expressed concern for loss of community identity.

**Response:**  
A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.



09/13/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record  
RUTH  
Docket Number 1438090 - 39662

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

ELIZABETH JOHNSON  
District Manager

## LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code:	RUTH, MS, 39662-9998
EAS Level:	13
District:	MISSISSIPPI PFC
County:	LINCOLN
Congressional District:	3rd
Proposal:	<input checked="" type="checkbox"/> Close <input type="checkbox"/> Consolidate
Reason For Proposed:	retired
Alternate Service Proposed:	Rural Route Service
Customers Affected:	
Post Office Box:	39
General Delivery:	0
Rural Route:	573
Highway Contract Route (HCR):	0
City Route:	0
Intermediate Rural:	0
Intermediate HCR:	0
<b>Total number of customers:</b>	<b>612</b>

Date	Action
	Office suspended. Reason suspended:
	Suspension notice sent to Headquarters.
05/01/2011	Postmaster vacancy occurred. Reason: retired
	OIC: Career: 0 Noncareer: 0 Other Employees: 0
05/16/2011	District manager authorization to study.
	Questionnaires sent to customers. Number sent: 50 Number Returned: 13
06/02/2011	Analysis: Favorable 0 Unfavorable 9 No Opinion 4
06/28/2011	Petition received. Number of signatures: 10
	Concerns expressed:
	Congressional inquiry received: No
	Concerns expressed:
06/27/2011	Proposal and checklist sent to district for review.
06/20/2011	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
06/27/2011	Proposal and invitation for comments posted and round-dated.
	Proposal and invitation for comments removed and round-dated.
	Comment Analysis:
	Favorable 2 Unfavorable 7 No Opinion 6 15
None	Premature PRC appeal received.
	Concerns expressed:
06/27/2011	Updated PS Form 4920 completed (if necessary).
09/13/2011	Certification of the official record.
	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
	Headquarters logged in official record (option entry).
	Record returned to district for additional consideration.
	Record returned as not warranted.
	Final determination posted at affected office(s) and round-dated.
	Final determination removed and round-dated.
	Postal Bulletin Post Office Change Announcement form sent to Headquarters.
	No appeals letter received from Headquarters.
	Appeal to PRC received.
	PRC opinion received on appeal:
	Affirmed: _____ Remanded: _____ USPS Withdrawn: _____
	Address management systems notified to updated AMS report.
	Discontinuance announced in Postal Bulletin No.: _____ Effective date: _____

Review Coordinator/person most familiar with the case:

TERESA CASSIDY Name/Title	(601) 351-7311 Telephone Number
TERESA CASSIDY District Post Office Review Coordinator	(601) 351-7311 Telephone Number





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09/19/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS  
UNITED STATES POSTAL SERVICE  
475 L'ENFANT PLAZA ROOM 5621  
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Ruth Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Teresa Cassidy, Post Office Review Coordinator, at (601) 351-7311 or Pamela Lowery Manager Post Office Operations.

ELIZABETH JOHNSON  
DISTRICT MANAGER  
1461 LAKEOVER ROAD  
JACKSON, MS 39213-8006

Enclosures:

One copy of record (<http://hqcsopps.usps.gov/public/dis/4G/P1438090.pdf>)  
Headquarters acknowledgment of receipt of official record (optional)  
Self-addressed envelope

cc: Vice President, SOUTHWEST Area (no enclosures)

### Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the RUTH was received by 09/23/2011.

Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700  
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

**\*Note:** The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum **and** **and a self-addressed return envelope** if you wish to receive an acknowledgment of Headquarters receipt of the record.



10/04/2011

OFFICER-IN-CHARGE/POSTMASTER  
Ruth Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Ruth Post Office Final Determination  
Docket No. 1438090 - 39662

Please post in the lobby the enclosed final determination to close the Ruth Post Office. The final determination must be posted in a prominent place from 10/04/2011 through close of business on 11/05/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 11/06/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (601) 351-7311.

Sincerely,

A handwritten signature in cursive script that reads "Teresa Cassidy".

TERESA CASSIDY  
POST OFFICE REVIEW COORDINATOR  
1461 LAKEOVER ROAD  
JACKSON, MS 39213-8006



Enclosures:  
Final Determination Official Record

Date of Posting: 10/04/2011

Date of Removal: 11/05/2011

FINAL DETERMINATION TO CLOSE  
THE RUTH, MS POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1438090 - 39662

## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Ruth, MS Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Jayess Post Office, located eight miles away.

The postmaster position became vacant when the postmaster retired on May 01, 2011. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: To streamline operations to create efficiencies and cost savings to balance the Postal Service's business needs against the needs of its customers. The Jaycees Post Office is approximately eight miles from this facility and could meet the postal needs of customers in this community and can provide an equal or better level of service.

The Ruth Post Office, an EAS-13 level, provides service from 7:00 to 12:00 , 1:00 to 3:45 Monday - Friday , Closed Saturday and lobby hours of 7:00 to 3:45 on Monday - Friday and 7:00 to 9:15 on Saturday to 39 post office box or general delivery customers and 573 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 20 transaction(s) accounting for 21 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$26,061 ( 68 revenue units) in FY 2008; \$25,607 ( 67 revenue units) in FY 2009; and \$23,371 ( 61 revenue units) in FY 2010. There were one permit mailer(s) or postage meter customer(s).

On June 13, 2011, representatives from the Postal Service were available at Topsaw Creek Water Department, 2190 Mallalieu Dr. to answer questions and provide information to customers. 50 customer(s) attended the meeting.

On June 02, 2011, 50 questionnaires were distributed to delivery customers of the Ruth Post Office. Questionnaires were also available over the counter for retail customers at the Ruth Post Office. 13 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 9 unfavorable, and 4 expressed no opinion.

A petition supporting the retention of the Ruth Post Office was received on June 28, 2011, with 10 signatures.

When this final determination is implemented, delivery and retail services will be provided by the Jayess Post Office, an EAS-16 level office. Window service hours at the Jayess Post Office are from 8:00 to 11:30, 12:30 to 4:00, Monday through Friday, and 8:00 to 10:00 on Saturday. There are 52 post office boxes available.

The proposal to close the Ruth Post Office was posted with an invitation for comment at the Ruth Post Office and Jayess Post Office from June 30, 2011 to August 31, 2011. The following additional concerns were received during the proposal posting period:

1. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

**Response:** Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
2. **Concern:** Customers were concerned about having to travel to another Post Office for service.

**Response:** Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
3. **Concern:** Customers were concerned about mail security.

**Response:** Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.



4. **Concern:** Customers were concerned about senior citizens.
- Response:** Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
5. **Concern:** Customer expressed a concern about package delivery and pickup.
- Response:** Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
6. **Concern:** Customers expressed concern over the dependability of rural route service.
- Response:** Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.
7. **Concern:** Customers were concerned about later delivery of mail.
- Response:** Mail delivery times will remain the same.

**Some advantages of the proposal are:**

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

**Some disadvantages of the proposal are:**

1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

## II. EFFECT ON COMMUNITY

Ruth is an unincorporated community located in LINCOLN County. The community is administered politically by Lincoln County. Police protection is provided by the Lincoln County . Fire protection is provided by the Ruth Volunteer Fire Department. The community is comprised of Geographic/economic make-up of the community is predominately retirees and farmers with some commuters. and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: RUTH BAPTIST CHURCH, UNION PRIMITIVE BAPTIST CHURCH, SPRING BEULAH CHURCH OF CHRIST, NEW ZION MISSIONARY MB, NEW ZION TMBC, TOPISAW MB CHURCH,, DAUGHTERS OF THE AMERICAN REV MASONIC LODGE, & BOGUE CHITTO ALUMNI ASSOCIATION , MATHIS LOGGING, GABE BURKE JUICE PLUS, G&B DAIRY, BRISTER FARMS,, ISIAH ARD TIMBER F&R STEEL ERECTORS, A&E PHOTOGRAPHY, PAULK ENGINEERING AND SURVEYING, TINA ADAMS JUICE PLUS, COLEMAN LUMBER, FELDER'S HEATING AND COOLING, RELIABLE OXYGEN, BOYD'S DEER PROCESSING, AMY THAMES MARY KAY SALES, CHOCTAW RIDGE ANIMAL RESCUE, GREER ENVIROMENTAL RESOURCES, DENBURY RESOURCES, TRIPLE J FARMS, DOWN SOUTH EXTERMINATORS, REID'S DOZER, BOYD'S STEEL BARTON'S COUNTRY GROCERY, THAMES FARMS, JK SERVICES, RBC CEMETARY ASSOCIATION, JOHNSONS FENCING, PAT MCCULLOUGH ATTORNEY AT LAW, RUTH FIRE DEPARTMENT, MANNING PHOTOGRAPHY, NEW DAWN RETIREMENT CENTER TOPISAW CREEK WATER ASSOCIATION, BRADY AND ASSOCIATES, JIM ARD LOGGING, QUINNS BRIDGE HUNTING CLUB, & IT'S SERENDITY . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Ruth Post Office will be available at the Jayess Post Office. Government forms normally provided by the Post Office will also be available at the Jayess Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

- |                    |  |
|--------------------|--|
| 1. <b>Concern:</b> | Customer expressed a concern about nonpostal services.   |
| <b>Response:</b>   | Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.  |
| 2. <b>Concern:</b> | Customer expressed a concern about the loss of the community bulletin board at the Post Office.  |
| <b>Response:</b>   | Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.  |
| 3. <b>Concern:</b> | Customers were concerned about senior citizens.  |
| <b>Response:</b>   | Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. |
| 4. <b>Concern:</b> | Customer stated that the number of miles listed between the offices on the customer notification letter was incorrect.   |
| <b>Response:</b>   | Information was taken from an internet mapping site. If this information is incorrect, the record will be changed to reflect the correct distance.   |
| 5. <b>Concern:</b> | Customers expressed concern for loss of community identity.  |
| <b>Response:</b>   | A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.  |

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

### III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on May 01, 2011. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 50,609 with a breakdown as follows:

Postmaster Salary (EAS-13, No COLA)	\$ 36,381
Fringe Benefits @ 33.5%	\$ 12,188
Annual Lease Costs	<u>+ \$ 2,040</u>
Total Annual Costs	\$ 50,609
Less Annual Cost of Replacement Service	<u>- \$ 0</u>
Total Annual Savings	<u>\$ 50,609</u>

### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.



## VI. SUMMARY

This is the final determination to close the Ruth, MS Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Jayess Post Office, located eight miles away.

The postmaster retired on May 01, 2011. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by rural route service.

The Ruth Post Office provided delivery and retail service to 39 PO Box or general delivery customers and 573 delivery route customers. The daily retail window transactions averaged 20. There are one permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$50,609 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

## VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Ruth Post Office and Jayess Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Ruth Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Ruth Post Office and Jayess Post Office during normal office hours.



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Dean J Granholm  
Vice President of Delivery and Post Office Operations

09/26/2011

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Date